## EAST Search History

Ref#	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	35	(US-20020116638-\$ or US-20050015501-\$ or US-20030093533-\$ or US-20060294140-\$ or US-20020010705-\$ or US-20070078863-\$ or US-20050043983-\$ or US-20060143060-\$ or US-20020169644-\$ or US-20050135601-\$ or US-20050015292-\$ or US-20050015292-\$ or US-20050015292-\$ or US-20050015292-\$ or US-20050015292-\$ or US-7272662-\$ or US-7272662-\$ or US-7272662-\$ or US-6981000-\$ or US-6760727-\$ or US-6574605-\$ or US-7366293-\$ or US-6937715-\$ or US-7069333-\$ or US-6049776-\$ or US-5920846-\$ or US-5737728-\$ or US-6639982-\$ or US-6584191-\$ or US-6493446-\$).did. or (US-20050043983-A-\$ or US-20040117046-A-\$). did.	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19
L2	3	time zone and I1	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19 10:04
L3	5	(US-5737728-\$ or US-6639982-\$ or US-6574605- \$ or US-6493446-\$ or US-6937715-\$).did.	USPAT	ADJ	ON	2008/06/19 10:05
L4	0	time zone and I3	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19 10:05
L7	2	on\$1call and I1	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19 10:06
L13	3	("2002/0010705").URPN.	USPAT	ADJ	ON	2008/06/19 10:43

L16	274750	(technical or application or product or software or hardware or service) near2 (assist\$ or support or help\$4 or service or trouble\$ or repair)	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19 10:55
L18	46853	l16 same ("on call" or "on duty" or on\$1shift or schedule\$1 or availab\$5)	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19 10:57
L19	69	I16 same ("on call" or "on duty" or on\$1shift or schedule\$1 or availab\$5) same time zone	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19 10:57
L22	285806	(contact or resource or person\$3 or technician or support or operator or agent) near2 (information or directory or schedule or list\$4 or database or look \$1up or telephone or email)	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19 11:03
L23	595	(I16 and ("on call" or "on duty" or on\$1shift or schedule\$1 or availab\$5) same time zone) and I22	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19 11:04
L24	44	(I16 same ("on call" or "on duty" or on\$1shift or schedule\$1 or availab\$5) same time zone) and I22	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19 11:05
L25	13	(I16 same ("on call" or "on duty" or on\$1shift or schedule\$1 or availab\$5) same time zone) same I22	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19 11:05
S1	2	((KIMBERLY) near2 (HUGHES)).INV.	US-PGPUB; USPAT	ADJ	ON	2008/05/06 12:28
S2	13	((HARRY) near2 (TILLMAN)).INV.	US-PGPUB; USPAT	ADJ	ON	2008/05/06 12:28
S3	106030	(IBM or INTERNATIONAL BUSINESS MACHINES).AS.	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 12:29
S4	0	S3 and "on call"	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:00
S5	61054	(contact or resource or person\$3 or technician or support or operator) near2 (directory or schedule or list\$4 or database or look \$1up)	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:02

S6	268372	(technical or application or product or software or hardware or service) near2 (assist\$ or support or help\$4 or service or trouble\$ or repair)	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:04
S7	1139	(S5 and S6).ti,ab,clm.	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:05
S8	351	S7 and (shift or schedule)	US-PGPUB; USPAT; DERWENT	<b>A</b> DJ	ON	2008/05/06 13:06
S9	0	("2005/0043983").URPN.	USPAT	ADJ	ON	2008/05/06 13:25
S10	0	("2005/0135601").URPN.	USPAT	ADJ	ON	2008/05/06 13:40
S11	0	(10/741643).APP.	USPAT; USOCR	ADJ	ON	2008/05/06 13:41
S12	174	call center manage\$4	USPAT; USOCR	ADJ	ON	2008/05/06 13:47
S13	76	S12 and (shift or schedule)	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:47
S14	13	S13 and S5 and S6	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:48
S15	15636	705/1,7-12.ccls.	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:51
S16	1144	S5 and S6 and (shift or schedule) and S15	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:51
S17	175	(S5 same S6) and (shift or schedule) and S15	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:52
S18	63	(S5 same S6 same (shift or schedule)) and S15	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:52
S19	5	EXONY. AS.	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 14:01
S20	2	"20020131399".DID.	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 14:02
S22	3162	"on call" or "on duty" or "on\$1shift" or "off duty" or "off\$1shift"	US-PGPUB; USPAT; DERWENT	<b>A</b> DJ	ON	2008/05/06 14:19
S23	16	S3 and S22	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 14:19

S24	38	S22 and S5 and S6	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 14:20
S25	0	(10/619944).APP.	USPAT; USOCR	ADJ	ON	2008/05/06 15:15
\$26	11	("20020002633"   "20050015504"   "5911134"   "5467268"   "5615121"   "5737728"   "5920846"   "6049776"   "6163607"   "6430496"   "6578005"   "6754634"   "6278965").PN.	USPAT; USOCR	ADJ	ON	2008/05/06 15:16
S27	4	S26 and S5 and S6	USPAT; USOCR	ADJ	ON	2008/05/06 15:17
S28	0	(10/741643).APP.	USPAT; USOCR	<b>A</b> DJ	ON	2008/05/06 15:37
\$29	14	("20010034637"   "20010043586"   "20020041673"   "20020157043"   "20030095652"   "20030031595"   "20040062231"   "20040128379"   "20040165531"   "20040165531"   "20040165716"   "20040168100"   "20050007955"   "20050013287"   "20050013287"   "200500131748"   "20050131748"   "20050131748"   "20050135600"   "20050137893"   "20050137893"   "20050137893"   "20050137893"   "20050137893"   "20050137893"   "20050137893"   "20050137893"   "20050137893"   "6493446"   "6639982"   "6865266"   "6044355"   "6490252"   "6584191"   "6775378"   "7023979"   "7103562").PN.	USPAT; USOCR	ADJ	ON	2008/05/06
S30	9	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	USPAT; USOCR	ADJ	ON	2008/05/06

S31	14	("20020076031"	US-PGPUB;	ADJ	ON	2008/05/07
		"20020077876"	USPAT;			10:29
		"20020123983"	DERWENT			
		"5745692"   "6182059"				
		"6356633"   "6587556").				
		PN.				

6/19/2008 11:06:37 AM

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